

24 Tait Avenue, Hillside, Harare

+263 242 - 742269

+263 712 692 249

tourismpensioninfo@gmail.com

CIRCULAR 001 OF 2023

TO: ALL TOURISM INDUSTRY PENSION FUND STAKEHOLDERS

FROM: TOURISM INDUSTRY PENSION FUND

DATE: 23 FEBRUARY 2023

SUBJECT: PENSION CLAIMS PROCESSING REQUIREMENTS

Our core mandate is to render effective service to our contributing members and their beneficiaries when they leave employment or when they pass on, that is prompt payment of their pension benefits.

To help us achieve this may you please ensure that your monthly contributions and data schedules are up to date and provide us with the requirements listed below when you submit your claim forms for processing.

For Withdrawals & Retrenchments

- Notification of withdrawal form
- o Copy of ID
- Last payslip with year to date values for members' tax calculation
- Member contact details (email, phone number and physical address)
- Clear banking details (in the case that members were contributing in both USD and rtgs we require both Nostro and RTGS banking details)

For Retirement

- Notification of retirement form
- o Copy of ID
- o Member contact details (email, phone number and physical address)
- Clear banking details (in the case that members were contributing in both USD and rtgs we require both Nostro and RTGS banking details)

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For Deaths

- o Notification of death form
- o Original Death certificate
- o Surviving spouse / dependants contact details (email, phone number)
- Copy of marriage certificate or three (3) affidavits from the surviving spouse, surviving spouse's family and the deceased members' family
- o Clear banking details of the surviving spouse(s) and /or dependants (in the case that members were contributing in both USD and rtgs we require both Nostro and RTGS banking details)

Attached are the claim forms.

Please do not hesitate to contact us for any enquiries.

Yours faithfully,

Dimoveh'

T. Zimondi

PRINCIPAL OFFICER

TOURISM INDUSTRY
PENSION FUND

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